

Interagency Council Presents

# Communication Skills and Volunteer Facilitator Training

This interactive workshop is designed to teach participants the necessary skills to become facilitators for “Peer-to-Peer” support groups. Participants will learn and receive practice in active listening and communication skills that will prove valuable in all social settings. Trained professionals will guide participants through a number of experiential support groups.

**Major Areas of Emphasis During the Training Include:**

**1. Student Assistance Program (SAP)**

- **Prevention** of and interventions for negative behaviors exhibited among youth in Lake Havasu City
- Skills necessary for participants wishing to facilitate other support groups for youth or adults in the community who may be experiencing grief, recovering from illness or other common challenges or interests

**2. Crisis Line/Victim’s Advocacy**

- **Effective** listening and communication skills as well as intervention strategies for individuals in crisis

- The training will be held on Friday, September 10, 2010, from 12:00 PM to 7:00 PM, and Saturday, September 11, 2010, from 8:00 AM to 1:00 PM at Interagency Council located at 1940 Mesquite Avenue. **YOU MUST ATTEND BOTH DAYS. ALL COMMUNITY MEMBERS WISHING TO VOLUNTEER FOR INTERAGENCY MUST ATTEND THIS TWO-DAY TRAINING.**
- To guarantee your place in the training, all community volunteers must pay a **\$10.00 registration fee to be refunded at the completion of the training.**
- Breakfast, lunch, dinner and snacks will be provided during the training.
- In order to participate in the training, you must register. Please fill out the registration form below and return it along with your \$10 registration fee to the Interagency Council, Attention: Melissa Underwood, at 1940 Mesquite Ave. Suite I, Lake Havasu City, AZ 86403. **Please print legibly.**

Name \_\_\_\_\_

Mailing Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Telephone: Home \_\_\_\_\_ Work \_\_\_\_\_ Other \_\_\_\_\_

Place of Employment/Occupation \_\_\_\_\_

Signature \_\_\_\_\_

Training Desired (Circle one) Student Assistance Program (SAP) Crisis Line Victim’s Advocacy

*Agency Use Only*

PAID: Yes \_\_\_\_\_ No \_\_\_\_\_ Type of Payment \_\_\_\_\_ Check No. \_\_\_\_\_